


#BestValueNoMessin Power Tool Support Package

Tools are an integral part of any tradesperson's livelihood. By their nature, power tools will almost certainly require attention at some point of their life cycle. When the time comes, it needs to be easy . . . it needs to be #BestValueNoMessin!












INFORMED KNOWLEDGE

We constantly monitor and test tools to ensure we only recommend and supply the correct tools for the job. Highly trained and informed consultants will assist you in the selection process.

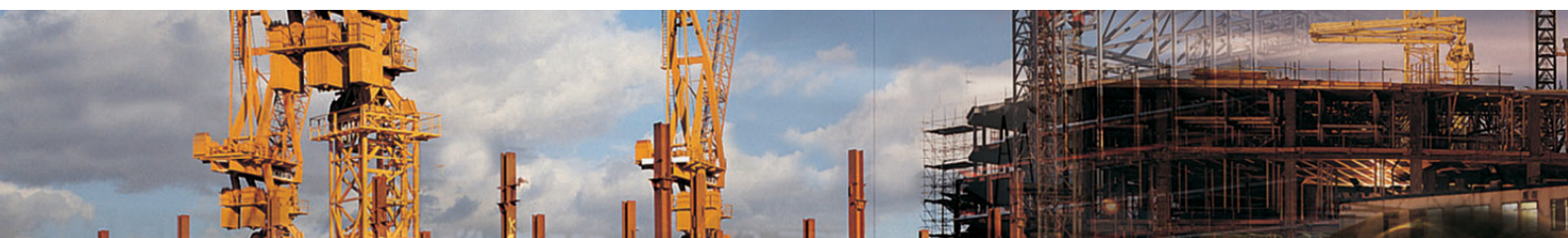


EXTENDED WARRANTY

Exclusive UK agreement; we provide a genuine 3 years warranty on all component parts, across all brands as standard* . . . and you do not need to register the tools! (*excludes Makita batteries & chargers).

	#BestValueNoMessin			Standard not registered/registered		
	Tools	Batteries	Chargers	Tools	Batteries	Chargers
	3yrs	3yrs	3yrs	1yr/3yrs	1yr/3yrs	1yr/3yrs
	3yrs	3yrs	3yrs	1yr/3yrs	1yr/3yrs	1yr/3yrs
	3yrs	3yrs	3yrs	1yr/3yrs	1yr/1yr	1yr/1yr
	3yrs	1yr	1yr	1yr/3yrs	1yr/1yr	1yr/1yr
	3yrs	3yrs	3yrs	1yr/3yrs	1yr/3yrs	1yr/3yrs
	3yrs	3yrs	3yrs	1yr/3yrs	1yr/2yrs	1yr/1yr
	3yrs	3yrs	3yrs	1yr/3yrs	1yr/2yrs	1yr/2yrs
	n/a	n/a	n/a	1yr/3yrs	1yr/2yrs	1yr/2yrs
	n/a	n/a	n/a	1yr/3yrs	1yr/1yr	1yr/1yr

. . . when warranty extensions are left to users, statistics show that less than half actually get registered!





HASSLE FREE

All extended warranty registration is taken care of by us. Our advanced computer system will simply recall all relevant information from the tool's serial number . . . no hassle, no messin!

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All serial numbers logged for easy recall.
Original purchase details stored for easy recall.
All extended warranties registered by us.
Any registration documents stored for easy recall.

Standard

When did I purchase the tool?
Where did I put original paperwork?
Did I remember to register the tool?
If registered, where are the warranty documents?



ADDED SECURITY

All serial numbers are logged, therefore we know exactly who purchased what tool. As one of the few tool companies with service facilities, should a lost or stolen item be booked in, we can easily track it back.



PRIORITY SERVICE

All #BestValueNoMessin power tools will have priority service status. Genuine warranty tools will incur no additional costs . . . plus there are future savings for the entire life of the tool.

#BestValueNoMessin

Average 7 - 10 days repair turnaround time.
Carriage charges waived for genuine warranty repairs.
Reduced out of warranty repair labour rate.

Standard

Approximately 3 - 6 weeks repair turnaround time.
Carriage chargeable for warranty repairs.
Standard out of warranty repair labour rate.



REPLACEMENT OPTION

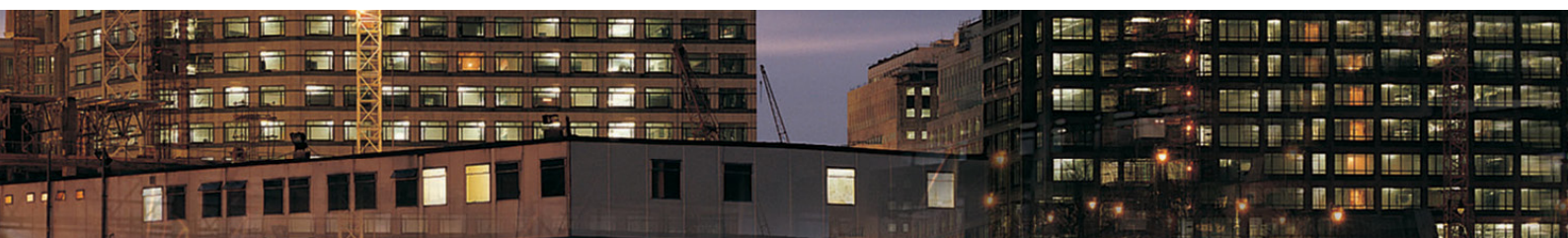
Option to hire a replacement tool, at a nominal rate from just £2 per day, whilst your tool is being repaired under warranty, enabling you to get on with the job - subject to availability.



GENUINE GUARANTEE

All our tools are genuine & UK sourced. Many counterfeit tools are entering the UK market. Seemingly reputable companies are also sourcing from outside the UK, often making any warranty null & void.

Consolidate your power tool purchases to Protrade. When issues arise, don't waste time . . . simply pass the problems on to us to resolve!



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